

ALL AMERICAN PET RESORTS – ROCHESTER HILLS, MI
DOG BOARDING & DOGGIE DAYCARE AGREEMENT, POLICIES & RELEASE OF LIABILITY

Owner: _____

Dog(s)/Pet(s) name: _____

MEDICAL ATTENTION: Owner (also “I”, “My” or “Me”) understands that Masson Kennels LLC, LLC DBA All American Pet Resorts – Rochester Hills. (Hereinafter “AAPRRH”) is not a veterinary establishment and does not practice veterinary medicine. I understand and agree that if my dog(s) become ill or injured, and if the state of the dog’s health requires medical attention, AAPRRH, IN ITS SOLE DISCRETION, MAY ENGAGE THE SERVICES OF A VETERINARIAN AND/OR ADMINISTER MEDICINE OR GIVE OTHER REQUISITE ATTENTION TO THE DOG OR IF SHOTS ARE EXPIRED, AND I CONSENT TO SUCH TREATMENT AND THE EXPENSES SHALL BE PAID BY OWNER. The AAPRRH staff will make their best efforts to notify Owner in the event of a serious illness or injury using the contact information provided to AAPRRH. Owner understands that Owner is responsible for providing updated contact information. Owner agrees to assume full financial responsibility for any and all expenses incurred by AAPRRH to attain medical attention to my dog AND I AUTHORIZE AAPRRH OR ITS EMPLOYEES THE USE OF MY CREDIT CARD FOR SUCH PURPOSE. Owner releases AAPRRH and its staff from any and all responsibility for, or claims, damages, debts, arising out of or related to such medical care, including, but not limited to, transportation to/from the veterinary clinic and choice of veterinarian and animal hospital.

PHOTO & VIDEO RELEASE: I agree to allow AAPRRH to use my pet’s name and any images or videos taken while he/she is in the care of AAPRRH, in any form or format, for use, at any time, in any media, marketing, advertising, illustration, trade or promotional materials and that AAPRRH is the exclusive owner of any images or videos containing the pet.

DOG’S HEALTH: Owner understands and agrees that Owner’s dog(s) are healthy and have current vaccinations for rabies, parvo, distemper and Bordetella. Owner agrees not to enroll any dog that has any condition that could potentially jeopardize the health of other dogs or people and that the dog has not had any potentially communicable condition within 30 days prior to enrollment. Owner further understands that even if Owner(s) dog is vaccinated for Bordetella (Canine Cough) there is a chance that the Owner’s dog can still contract Canine Cough. OWNER AGREES THAT AAPRRH IS NOT LIABLE OR RESPONSIBLE IF OWNER’S DOG(S) CONTRACTS CANINE COUGH OR OTHER DOG-TO-DOG TRANSMITTED AILMENTS.

CANINE COUGH:

- I understand that Canine Cough is a highly contagious upper respiratory viral infection that is primarily passed from one dog to another through direct contact, but also passes through aerosol droplets in the air.
- I understand that there are many different strains of Canine Cough some of which are not covered by vaccines.
- I understand my dog/s are at risk of contracting Canine Cough when bringing them into any type of social environment where other dogs are or have been recently including, but not limited to Vet’s Office’s and Boarding Facilities.
- I understand that older dogs and puppies have a higher risk of contracting Canine Cough.
- I understand if my dog/s contacts Canine Cough I will notify All American Pet Resorts – Rochester Hills and will not bring my dog back to daycare until they are fully clear of any symptoms and off medication.
- I understand that if my dog/s contract Canine Cough that AAPRRH will not be responsible for vet bills or other associated costs.

WEAKENED IMMUNE SYSTEM: Owner understands special-needs dogs, young puppies, and senior dogs naturally have a higher risk of injury, stress-related illnesses, weakened immune system, or exacerbation of any pre-existing condition. AS SUCH, BY USING OUR FACILITY FOR DAYCARE OR BOARDING THE OWNER IS WAIVING ANY CLAIM FOR INJURY OR ILLNESS EXPERIENCED BY OWNER’S DOG WHILE IN OUR CARE.

GROUP PLAY: Owner understands and agrees that in admitting Owner's dog(s) to dog-dog group play, Owner is representing to AAPRRH that Owner's dog(s) is/are in good health and have not harmed, shown aggression, or exhibited any threatening behavior towards any person or other dogs. Dogs may be dismissed at the sole discretion of AAPRRH from group play for behavioral, medical, or age-related reasons. IF DISMISSED, THE DOG WILL BE NOT BE ABLE TO BOARD AT OUR FACILITY.

RELEASE OF LIABILITY: DURING THE TIME THAT THE PET IS IN THE CUSTODY OF AAPRRH, AAPRRH SHALL NOT BE LIABLE FOR ANY SICKNESS, DISEASE, DEATH OR INJURY WHICH MAY BE SUFFERED BY THE PET OR ANY OTHER CAUSE OF ACTION, WHATSOEVER, ARISING OUT OF OR BEING CONNECTED IN ANY WAY WITH THE BOARDING/CARE OF SAID PET. Safety is our #1 priority. Owner understands and agrees that during normal dog play, Owner's dog may sustain injuries. Dog play is monitored by AAPRRH staff to best avoid injuries; however during play - scratches, accidental puncture, torn ligaments, and other injuries may occur despite the best supervision.

FOOD & FEEDING: AAPRRH provides a premium diet for all dogs. Because changing diet can upset a dog's stomach, you are welcome to bring your dog's own food in individually portioned in Ziploc bags. A bagging fee of \$20 will be applied to those guests without proportioned food. In addition, our resort does not accept any bowls or measuring utensils from home. If AAPRRH's food is provided, AAPRRH is not responsible for any food allergies or complications that may occur.

PERSONAL ITEMS: No extra personal items are allowed – blankets, beds, toys, bowls etc. (slow feeder bowls are allowed if needed). 1 non-plush, chew toy is permitted if you prefer to bring one. The Resort will provide a raised cot and fleece blanket for your dog unless you mention otherwise. Owner agrees that AAPRRH shall not be responsible or liable for any lost, stolen, or damaged personal property belonging either to my dog or Owner. Owner also understands and agrees that the dog's collar and flea collar will be removed in the play area to prevent injury. An AAPRRH paper collar with our address and phone number will be used for your dog (s) stay.

MEDICATIONS / SUPPLEMENTS: If your dog is on medication and/or vitamin supplements, please enough of each for your dog's for their entire stay. Please bring them in the original containers so we can document them properly. AAPRRH IS NOT LIABLE FOR ADMINISTRATION OF MEDICATION.

GROOMING: All boarding guests that stay with us for 4 or more nights will receive a complimentary exit bath unless Owner requests otherwise.

PAYMENT: Prices are posted and subject to change. Boarding rates are per night from 1pm to 1pm. Early and late charges will apply outside of those hours. All charges incurred for the pets stay shall be payable upon pick up of the pet. AAPRRH, at its discretion, may require a deposit or for Owner to pay charges at time of check-in. AAPRRH is hereby granted a lien on the pet for any and all unpaid charges resulting from the pets stay. Charges begin once Owner leaves the pet. For prepaid packages, Owner understands that prepaid daycare packages are nonrefundable and expire 12 months from date of purchase. For extended boarding stays, a credit card must be on file and Owner consents to be charged weekly. Should Owner be unable to pick up pet in person, then a representative of Owner must provide proof of identity along with a call from Owner and payment will need to be received by AAPRRH before pet can be released. Owner agrees to be responsible for all costs of collection of unpaid charges.

CLOSING TIME: Owner agrees that if Owner's dog(s) is/are not picked up by closing time, then Owner hereby authorizes overnight boarding for the dog(s) and to pay AAPRRH for applicable overnight boarding charge(s).

RESERVATIONS: If a reservation is made, a valid credit card number is required to hold your reservation. During non-holidays, cancellations must be provided at least 48 hours before check-in date or a \$50.00 fee will be owed and charged to the credit card on file. During holiday/peak periods, a seven (7) day minimum notice of cancellation before the check-in date must be provided or a \$100 fee will be owed and charged to the credit card on file.

RIGHT OF REFUSAL: AAPRRH reserves the right to refuse admittance to any dog or dismiss any dog that does not meet our daycare/boarding requirements. The determination shall be made at the sole discretion of AAPRRH.

ABANDONMENT: If you fail to pick up dog by the designated time and fail to make satisfactory arrangements with AAPRRH, then after ten (10) days, your pet will deemed to be abandoned and AAPRRH will deliver the pet to a third party adoption agency, Animal Control or another government agency and Owner will lose ownership of the pet . Charges continue to accrue and Owner will remain liable for all unpaid charges. Abandoned pets become the property of AAPRRH and Owner releases AAPRRH from any liability or further responsibility for the pet.

By signing this agreement, I agree to:

- All the terms and conditions contained in this contract.
- Allow All American Pet Resorts ROCHESTER HILLS to provide any necessary veterinary care that my pet requires at my expense.
- Release All American Pet Resorts ROCHESTER HILLS, its affiliates, staff, owners and managers from any liability that may arise directly or indirectly from any activity or service that I authorize for my pet while in the resort.

Owner Signature: _____ Date: _____