

All American Pet Resorts Royal Oak

4227 Delemere Blvd
Royal Oak, MI 48073
248-554-0100

Name:

Address:

Emergency:

Phone(s)

Vet:

Email:

Vet Phone:

PET	DOB	COLOR	BREED	SEX	DATE IN	DATE OUT	DAILY RATE
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BOARDING- The daily rate is \$45 per calendar day. Extra activities are an additional charge! Our business hours are Monday through Saturday from 8 am- 7 PM and Sunday 12 PM- 7 PM. **YOU CANNOT PICK UP OR DROP OFF IF IT IS NOT WITHIN THE BUSINESS HOURS.** If you absolutely need to drop off or pick up outside of business hours it is a \$40 **EXTRA FEE!** You **MUST** let the receptionists know if you are doing this and make payment arrangements ahead of time. **THE DAY OF DROP OFF IS ALWAYS CHARGED IN FULL.** If you pick up your pet(S) before NOON Monday through Saturday, you will have \$20 per pet taken off the charge for that day. If you pick up before 2PM on Sunday, you will have \$20 per pet taken off the charge for that day. **IF YOU PICK UP AFTER THESE TIMES IT WILL BE A FULL DAY CHARGE.**

SPECIAL PROGRAMS- Geriatric Program \$55 per day. Includes Grip mat, Ortho Bed, and Night walks.
Puppy Program \$55 per day. Includes Playtimes, Night walks, and a Kennel Bath at the end of the stay.

DAYCARE- The daily rate for daycare is \$33 for full day (Over 6 hours) and \$23 for a half day (Under 6 hours). Playtimes are included with daycare pricing.

WE DO NOT ACCEPT ANY OUTSIDE BEDDING OR POROUS MATERIALS. We will accept hard plastic or rubber toys, such as Nyla Bones or Kongs. Items left with your pet may not be returned or may be returned in poor condition. We are not responsible for any lost items or their condition.

CAMERA SUITES - Camera rooms are **NOT** guaranteed for daycare clients! They are given based on **REQUEST** and are given on a first come, first serve basis. If you insist on a camera suite, there will be an additional charge of \$5 daily. per suite. Caribbean Boarding Request are Also \$5 extra a day.

SOCIALIZING - Any pet coming into the resort will have to be socialized first, this means they will be put into smaller groups of dogs and introduced slowly until your pet is ready for Group Play. This is determined by the staff! Any dog past 8 months of age that is not fixed will have to be socialized **ONLY** until fixed.

GROUP PLAY - Should you desire that your pet participate in Group Play, the rate is \$5 extra per day, but you will not be charged the day of **PICK-UP** or **DROP-OFF** for this service. You are **GUARANTEED** one 1 group play session of Group Play each day once your pet makes it to group. Should you wish for your pet to participate in the Group Play on the day of arrival, they must arrive **BEFORE** their appropriate playtime session. Our Group Play schedule is as follows: Big dogs play from 9:30am - 11:30am and from 2pm - 4pm; Small dogs play from 11:45am - 1:45pm.

BATHING & GROOMING - All pets that stay with us for 4 or more nights may receive a mini bath from one of our kennel staff members. These baths are at our discretion, and cannot be requested. These mini baths will range from \$12 - \$20). **ONLY GROOMING IS GUARANTEED.** You can request grooming at check-in for services such as: nails, brush outs, undercoat, pads, haircuts/trimming, glands, etc. This service guarantees your satisfaction and delight with our care; all pets pick up an odor as the stay lengthens, and we do not want you to put up with the need for additional bathing or grooming upon your return. The only way to waive the service is with a letter from a veterinarian explaining the risk (if any) preventing

us from cleaning up your pet prior to departure.

BORDETELLA - Bordetella is a common ailment which can be contracted anytime there are multiple pets together. Bordetella is more commonly known as Canine Cough, and is similar to the colds and flus for humans. We do offer the Bordetella here for a \$35 charge and it is good for one full year. x _____

MEDICATIONS- We can administer oral medications, eye drops, and ear drops, and any cleaning and bandaging for a \$2 charge per medication, per stay. Insulin is a \$10 charge for EACH shot!

INTESTINAL UPSET - Through the years, we have developed a well-balanced and easily digestible diet that we provide to our guests. If your pet does get intestinal upset during their stay, we start by giving them chicken and rice to try to settle their stomach. After that, if they still are experiencing intestinal upset, we use a probiotic in the back to make sure they don't get dehydrated. By signing this agreement, the owner allows All American Pet Resort Royal Oak to use holistic remedies such as probiotics and anti-anxiety chews in order to make your pets stay more comfortable and to aid them with their discomfort. Please notify the staff if you would prefer us not to use these remedies.

PLEASE LIST ANY FOOD ALLERGIES- _____

DESTRUCTIVE BEHAVIOR - In the event that your pet destroys any of our furnishings, you will be asked to cover replacement costs. These costs are not to exceed \$100.

Our first and foremost concern is for the safety and health of your pet. In order to provide the best boarding experience, we reserve the right to alter programs or care for your pet. Any alterations that result in extra costs will be passed to you. I AGREE that if someone other than the owner is to pick up my pet on the departing date, I will provide either written or verbal authorization.

I HEREBY GRANT All American Pet Resort Royal Oak permission to obtain any needed veterinary treatment for my pet at my expense. I have read this agreement and understand its terms and conditions. I further entrust All American Pet Resort Royal Oak to care for my pet(s) for current and future boarding.

I HEREBY disclaim and release All American Pet Resort Royal Oak, and its affiliates, from any and all liability that may arise directly or indirectly from any activity or service that I authorize for my pet while staying in this facility.

SIGNATURE _____ Date _____

GROUP PLAY PORTION OF CONTRACT (Agreement to Hold Harmless)

This is a contract between All American Pet Resort Royal Oak and the pet owner, whose signature appears below (hereinafter called "Owner").

AGREEMENT TO HOLD HARMLESS, WAIVER AND ASSUMPTION OF RISK

I want my dog to receive play time with the other dogs at All American Pet Resort in Royal Oak. My dog is well socialized and will not attack or bite another dog. I understand that this is not without risk to my dog and I am aware that some dogs may bite and/or injure another dog while playing.

I hereby waive and release All American Pet Resort Royal Oak and its' employees from any and all liability for any injury or damages which my dog may suffer, including specifically, but not limited to, any injury or damages resulting in the action of any dog and I expressly assume the risk of such damage or injury.

I understand that I am liable for any medical expenses incurred by an employee or damages that result from injuries caused by my dog.

In consideration of, and as an incentive to the acceptance of my application for my dogs participation in Group Play with other dogs at All American Pet Resort Royal Oak, I hereby agree to hold All American Pet Resort Royal Oak and its' employees harmless from any and all claims.

SIGNATURE _____ Date _____

Should your pet develop common symptoms during the acclimation of our boarding process, I authorize All American Pet Resorts to use the veterinary approved remedies to begin treating these common occurrences. If my dog does have to go to the vet, I understand that there is a \$50 fee.

INITIAL _____

I authorize All American Pet Resorts Royal Oak employees to carry my pet:

SIGNATURE _____ Date _____

Owner/agent: _____	Date _____	Kennel Rep: _____	Date _____
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