
BOARDING/DAYCARE TERMS AND CONDITIONS

The nightly boarding rate is \$60 per night per dog unless sharing a suite in the same (\$10 discount). Dogs cannot share a suite that are not from the same household or in the same group play. The daily daycare rate is \$35 per day.

Items left with your pet may not always be returned. If returned, they may be in poor condition. We are not responsible for those items or their condition.

Should your dog injure a staff member, customer or another dog, you will be held liable and responsible for any costs incurred.

EARLY DROP-OFF & LATE PICK-UP – Early drop-off is a complimentary service provided to our boarding and daycare guests by appointment. Late pick-up for our daycare guests is a complimentary service provided there is a form of payment or a daycare package on file. Late pick-up for our BOARDING guests is any pick-up after our check-out time, which is close of our lobby (7pm on weekdays and 5pm on weekends). Like any other hotel, check-outs after check-out time (LOBBY HOURS) is charged \$50. per dog.

HOLIDAYS & PICK-UP – Pick-ups on holidays may be scheduled with a credit card on file. Drop-offs & Pick ups on holidays (dates we are closed) are charged an additional \$60 per dog. A MINIMUM OF 3 nights stay for all major holidays (\$180). We will require a non-refundable deposit of \$60 without a 2-day notice (48 hours) of cancellation from the START DATE of the reservation.

COMPLIMENTARY KENNEL BATH – All pets that stay with us for 4 nights or longer will receive a complimentary kennel bath the day before departure, this does not apply to those picking up after hours on the 4th “night”. This complimentary service is a bath and blow dry given by our kennel staff. It may not be available on very busy holiday weeks. Grooming services such as nails, de-shedding, brushing, glands etc. can be requested.

REQUIRED VACCINATIONS – We require proof of current Rabies, Bordetella, DHPP, Leptospirosis & Canine Influenza (H3N2 & H3N8).

NOTE: BORDETELLA (Canine cough) – Bordetella is a common ailment that can be contracted any time there are multiple pets together. A like comparison is to equate Bordetella to colds and flu that children contract when they go off to school, summer camp or daycare. We recommend revaccination every 6 months for Bordetella. We do not cover the cost of treatment should your pup contract bordetella.

INTESTINAL UPSET – Although we offer PURINA EN if you do not bring your own food. We HIGHLY recommend that you provide your own food for your pet. If you do not use your own diet and your pet experiences an intestinal tract upset that results in the need for veterinary care all fees and expenses will be charged to you at check out. This includes a change in environment, stress, and anxiety.

DESTRUCTIVE BEHAVIOR – If your pet destroys any of our furnishings you will be asked to cover replacement costs – not to exceed \$100.00 per guest.

INFESTATION – Pets entering this resort must be free of fleas and ticks. Any pet found with fleas or ticks will be flea-bathed or dipped and have preventative products applied. Should this happen you will be asked to cover the costs of these services – not to exceed \$100.00 per guest.

Our first and foremost concern is the health and well-being of your pet. We reserve the right, in our sole discretion, to pick up and/or carry your pet should we deem it reasonably necessary. In the event an injury occurs you agree we are not liable for the same. In order to provide the best boarding experience for your pet, we reserve the right to alter programs or get veterinary care for your pet. Any such alterations that result in extra costs will be charged to you at check out.

I agree that if someone other than the undersigned is to pick up my pet on the departing date, I will provide either verbal or written authorization.

I hereby grant Pet Resort Dallas permission to obtain any needed veterinary treatment required for my pet at my expense. I have read this agreement and understand its terms and conditions. I entrust Pet Resort Dallas to care for my pet(s) for current and future boarding.

Pet Owner First and Last Name

Pet Owner Signature

Date