

**ALL AMERICAN PET RESORTS
ROCHESTER HILLS
BOARDING TERMS AND CONDITIONS**

The daily rates are as listed. Half day rate: 1pm is our ½ day cut off. Dogs dropped off after 1pm and/or picked up prior to 1pm will only be charged 50% of the daily rate.

- Hills Suites - \$60 per day
- Boutique Suites - \$55 per day
- Deluxe Suites - \$50 per day
- Family Suite - \$150 per day

EARLIER THAN COMMITTED PICK UP DURING HOLIDAYS AND PEAK TIMES WILL BE CHARGED FOR THE FULL RESERVATION PERIOD. (72-hour notice may enable us to rebook the space and eliminate early return charges.)

Personal items left with your pet may not be returned. If returned, they may be in poor condition. We are not responsible for these items or their condition.

AGGRESSIVE PETS – There will be an additional charge of at least \$5.00 per day added to your bill if your pet(s) is determined to be aggressive or otherwise difficult to handle. If we are unable to handle your pet(s) we reserve the right to demand that you or your secondary contact retrieve your pet and make alternate care arrangements immediately.

BATHING & GROOMING – All pets staying with us longer than 4 days will receive a bath. Owner requests, management discretion and veterinarian instructions are the only exceptions. Additional grooming services such as nails, brush, undercoat, pads, trims, glands etc. may be scheduled.

BORDETELLA – Bordetella is a common ailment, which can be contracted any time there are multiple pets together. A like comparison is to equate Bordetella to colds and the flu that children contract when they go off to school, summer camp, or daycare. In an effort to guard against this ailment in our Resort, it is standard policy that each pet owner provides proof of Bordetella revaccination every 12 months.

INTESTINAL UPSET - The diet served at All American Pet Resorts is selected specifically for the boarding environment. We recommend our diet unless your pet is on a prescribed diet recommended by your veterinarian. In the event that your pet experiences intestinal upset on food brought from home and if extra medication or cleanup is required additional charges may apply.

DESTRUCTIVE BEHAVIOR – In the event that your pet destroys any of our furnishings, you will be asked to cover replacement costs of such furnishings but will not exceed \$100.00.

INFESTATION – Pets entering this resort must be free of fleas and ticks. If your pet enters our resort with fleas or ticks you will be assessed an infestation fee of \$50.00. Other fees may also apply for such things as the removal of ticks or fleas from your pet(s), other pets, resort furnishings, extermination and any other measures taken to remove the infestation from the resort.

ABANDONMENT– State statutes consider pets to be abandoned if not picked up by the owner(s) after 10 days following the arranged pick up date. Abandoned pets will become the property of the local animal shelter or adopted, all without resort liability.

I agree that if someone other than the undersigned is to pick up my pet on the departing date, I will provide either verbal or written authorization.

Our first and foremost concern is the best interest of the pet. In order to provide the best boarding experience, we reserve the right to alter programs or services in order to care for your pet. Any such alterations that result in extra costs will be the responsibility of the owner and added to your bill.

By signing this agreement, I agree to:

- All the terms and conditions contained in this contract
- Allow All American Pet Resorts ROCHESTER HILLS to provide any necessary veterinary care that my pet requires at my expense
- Release All American Pet Resorts ROCHESTER HILLS, its affiliates, staff, owners and managers from any liability that may arise directly or indirectly from any activity or service that I authorize for my pet while in the resort.

Signature

Date